

Allied Telesis[™] Allied View[™] NMS System 12.1 SP1 Installation Guide Issue 2

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Introduction

Congratulations on your purchase of the Allied*View*TM Network Management System product. This product allows users to query all aspects of Allied Telesis products in their network.

Who Should Read This Guide?

This document is for users who need to deploy the AlliedView NMS product on Windows or Solaris platforms. For in-depth knowledge of the NMS and its applications, refer to the *AlliedView NMS Administration Guide* and the *NMS User Guide*.

About this Guide

This Guide covers all aspects of the AlliedView NMS 12.0 installation, including:

- The hardware and software requirements
- · Any new features for installing, starting, and uninstalling the AlliedView NMS software
- The instructions for installing, restarting, and uninstalling the AlliedView NMS server / client software

This document describes the installation of the AlliedView NMS.

The content of this Guide is organized as follows:

Chapter 1 describes how to prepare for the installation

Chapters 2 describes how to install the AlliedView NMS on the Windows and Solaris platform

Chapter 3 describes how to install the AlliedView NMS Service Pack for 12.0.

Chapter 4 describes how to start up the AlliedView NMS Server and clients

Chapter 5 describes how to shut down the AlliedView NMS.

Chapter 6 describes how to uninstall the AlliedView NMS

Chapter 7 describes how to install and uninstall a Service Pack.

Chapter 8 gives installation scenarios and includes references when needed to other sections or documents.

The Appendices include how to enable anonymous ftp, how to activate the NMS software license, and the Licence Key form.

Reason for Update

For AlliedView NMS release 12.0, there were the following changes:

• The R12.0 upgrade procedure was different than in previous releases, with an upgrade tool that is used only in release 12. Refer to Section 3.1.

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- The name of the NMS Administrative Service has changed from Telesyn NMS to AlliedView NMS. Refer to 4.1.1.
- The GUI path to perform various actions on the NMS, as well as the default path to the NMS home directory, has Allied Telesis added. Refer to 4.1.2 and 2.2.
- There is a new logon screen. Refer to 4.3.

These changes and the procedure to upgrade to R12.0 are included in this Guide.

This issue concentrates on installing and uninstalling **R12 SP1 and any other R12 Service Packs**; this procedure is the same as in previous releases and is documented in Section 7.

Service and Support

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1. Preparing for Installation

1.1 Types of Installation

There are two basic types of AlliedView NMS installations: a full installation and an Upgrade Pack. A full installation is used when installing the NMS for the first time on a host machine. A full installation copies all of the files required to run the NMS to your hard drive. The software is delivered on a CD-ROM or is downloaded from the web. (Please contact or local ATI representative, as the website requires an email address and password, at http://www.alliedtelesis.com/support/software/restricted/login.aspx.) Either method provides the necessary files, documentation, and the installer program that steps you through the installation process.

AlliedView NMS **Upgrade** Packs are designed to upgrade your NMS to the next major software release. Upgrade packs are mandatory and may not be skipped.

Service Packs are designed to service your AlliedView NMS with software bug fixes and are optional.

Service packs are inclusive of the previous SP so it is only necessary to apply the latest version. For example, if SP 3 is latest version applying it will also apply the contents of SP 1 and SP 2.

1.2 System Requirements

1.2.1 Client, Browser, and Server

The system requirements for the AlliedView NMS are listed in the following table.

TABLE 1-1	AlliedView	NMS System	n Requirements	- Numbers in b	old and () a	re Recommended
	I HINCU I ICII		i itequitette	I (MINOULD III D		e neccommentaca

Requirement	Windows	Solaris
Enterprise Edition Server (EE)	OS: Windows Server 2003 or 2008 (XP acceptable)	Not Applicable
Windows Only	Less than 500 Nodes:	
	Processor: Intel Xeon E5530, 2.4GHz, 8M Cache (or equivalent)	
	RAM:2GB Disk: 20GB	
	DVD/CD Drive - Drive is optional	
	Greater than 500 nodes:	
	Processor: Dual Intel Xeon X5550, 2.66GHz, 8M Cache (or equivalent)	
	RAM: 4GB Disk: 20GB	
	DVD/CD Drive - Drive is optional	
Service Provider Edition	OS: Windows Server 2003 or 2008	OS: Solaris 10
(SE)	Processor:	Machine: SPARC Enterprise T1000
	- Intel Xeon dual core processor 2GHz, or	(T5120)
	equivalent	Processor:
	- (Intel Xeon quad core processor 2.4GHz,	- UltraSPARC T1 1.0 GHz
	DAM: A CD (ACD)	- (UltraSPARC T2 1.2 GHz)
	RAM: 4 GB (4GB)	RAM: 4GB (8GB)
	Disk: 20GB (20GB)	Disk: 20 GB (20GB)
	Monitor: 1280x1024 resolution	Monitor: 1280x1024 resolution
NMS Client	OS: Windows 2003/2008/XP/Vista	OS: Solaris 10
	Processor: 1 GHz, RAM: 2GB	Processor: 1 GHz, RAM: 2GB
	Java JRE version 1.6.0_16	Java JRE version 1.6.0_16
	Monitor: 1280x1024 resolution	Monitor: 1280x1024 resolution
Browser (Platform Inde-	Explorer 7.0 and above	Mozilla 3.0 and above
pendent)	Mozilla 3.0 and above	

1.3 Getting Started

If you are not familiar with the AlliedView NMS, you may want to review the product documentation prior to installation to familiarize yourself with the AlliedView NMS. There are two user documents provided in addition to this Guide: the *AlliedView NMS Administration Guide*, and the *NMS User Guide*. The *NMS Administration Guide* describes the tasks associated with the administration of the AlliedView NMS. The *NMS User Guide* describes the tasks associated with the administration of the AlliedView NMS. The *NMS User Guide* describes the tasks associated with the administration of the AlliedView NMS. The *NMS User Guide* describes the tasks associated with the administration of the AlliedView NMS. The *NMS User Guide* describes the tasks associated with the administration of the AlliedView NMS. The *NMS User Guide* describes the tasks associated with the administration of the AlliedView NMS. The *NMS User Guide* describes the tasks associated with the administration of the AlliedView NMS. The *NMS User Guide* describes the tasks associated with the administration of the AlliedView NMS. The *NMS User Guide* describes the tasks associated with the administration of the AlliedView NMS. The *NMS User Guide* describes the tasks associated to refer to the *NMS Administration Guide* during the installation process. Locate this document before you start.

Release Notes are provided with each installation CD. These notes contain important information regarding the release or Upgrade Pack you are installing. Before installing your AlliedView NMS software or Upgrade Pack, carefully review the Release Notes and follow any special instructions that may be provided.

Note: You may want to print the Release Notes for future reference.

The preparation required depends on the type of installation you are performing. If you are performing a full installation, refer to 1.4. If you are performing an Upgrade Pack installation, refer to 1.5.

1.4 Preparing for a Full Installation

Before starting the installation, you must verify that the host machine or machines on which you plan to install the AlliedView NMS meet the requirements described in Table 1-1. If any host machine upgrades are necessary, you must perform these upgrades prior to installing the AlliedView NMS. Upgrading host machines is not covered in this document. You will need to refer to the documentation provided with your host machines for these procedures. Do not install or upgrade the AlliedView NMS on a machine until the machine meets the stated requirements.

Caution: The AlliedView NMS server must have a static (rather than dynamic) IP address. Otherwise, traps will not be routed correctly.

If the host machines meet the requirements, you are now ready to begin the installation process. An installation CD-ROM is provided with your AlliedView NMS. If you have not already done so, locate and unpack this CD-ROM.

You are now ready to begin. If you are installing the NMS on a Windows platform, refer to 2.2. If you are installing the NMS on a Solaris platform, refer to 2.3.

Note: Only one version of the NMS may exist on the systems. Uninstall previous versions of the NMS or use the Upgrade Pack process to upgrade.

1.5 Preparing for an Upgrade to 12.0

To upgrade to R12.0, there is a special procedure that must be followed. This is explained in Section 3.



2. Installation (Service Provider / Enterprise Edition)

2.1 Overview

The AlliedView NMS software is loaded on one server, which provides all the required functionality.

Note: Anonymous FTP is used by the NMS to manage certain devices, and therefore must be enabled on the server. Refer to Appendix A for instructions.



FIGURE 2-1 Single Server Configuration

2.2 Installing on a Windows Platform (Service Provider and Enterprise Edition)

To install the AlliedView NMS on a Windows platform, follow these steps.

- 1. For a CD-ROM, insert the installation CD-ROM in the CD-ROM drive. After approximately 60 seconds, the InstallShield® Wizard **Installer** screen will appear, as shown Figure 2-2.
- For a download from the Allied Telesis restricted website, click on AlliedView NMS in the pull down, find the NMS R12.0 for Windows panel, and select the type of NMS 12 for Windows Installation package (Service Provider or Enterprise Edition). Click on the link, and you are prompted to download the following files:
 - AlliedViewNMS_12_0_SE_Windows.exe (Service Provider)
 - AlliedViewNMS_12_0_EE_Windows.exe (Enterprise)

Save the file to the server, and then double click to launch. After approximately 60 seconds, the InstallShield® Wizard **Installer** screen will appear, as shown Figure 2-2

	Welcome to the InstallShield Wizard for AlliedView
	The InstallShield Wizard will install AlliedView NMS 12.0 on your computer. To continue, choose Next. AlliedView NMS 12.0 Allied Telesis Labs Inc. http://www.alliedtelesis.com
- NMS	
dViewTM Management Sys	
Allie Network	
nstellShield	< Back: Next > Cancel

FIGURE 2-2 AlliedView NMS Installation Wizard Screen

3. On the **Installer** screen, click **Next**. This will display the license agreement page shown in the following figure.



FIGURE 2-3 AlliedView NMS Installation Wizard License Agreement

- 4. Carefully read the license agreement, click the **I accept the terms of the license agreement** radio button, and then click **Next**.
- Note: If you do not wish to proceed with the installation, click Cancel to exit.

The next screen will specify the installation directory. Refer to the following figure.

	Divertery blows	
	Directory Name:	
		Browse
2		
E		
t Systel		
gemen		
k Mana		
letwor		
2		

FIGURE 2-4 Specify Directory path

- **5.** Although you can change this directory, it is highly recommended that you use the default directory provided. Click **Next**.
- 6. The next screen displays the selected installation directory and indicates the total size of the installation (in Mb). If you need to make a change, click **Back** and make the change. If you wish to exit, click **Cancel**. Otherwise, click **Next**.
- 7. This will display the installation progress window shown in the following figure.

🚔 Installer		
	Installing AlliedView NMS 12.0. Please wait	
Summer Server	C:\Program Files\Allied Telesis\AlliedView NMS\jre16\lib\rt.jar	
Contract Second	11%	
Cold St. Second		
S		
2		
4 a		
Syst		
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<u> </u>		
InstallShield		
	< Back Next > Ca	incel



The progress bar tracks the progress of the installation. It will take a few minutes for the installation to complete. When the installation completes, the Services window, shown in the following figure, will appear.

Installing on a Windows Platform (Service Provider and Enterprise Edition)

S	Alled view NMS can be installed as automatic Windows Service which allows Windows to start and stop the NMS server automatically at system startup and shutdown. Please select "Automatic" (recommended) to setup automatic service for AlliedView NMS. Or, select "Manual" if you prefer to start and stop the AlliedView NMS server from the Start -> Programs menu. Note: This configuration can be changed anytime later using the Windows Contol Panel.
edView TM - NM k Management System	Select from the following: Automatic Manual
Alli Network	

FIGURE 2-6 AlliedView NMS Installation Wizard File Installation

- 8. The screen in Figure 2-6 prompts you to choose whether to install the AlliedView NMS as a Windows service, which allows the AlliedView NMS to automatically start up on Windows startup and shut down on Windows shutdown.
- Note: It is highly recommended that you install the AlliedView NMS as a Windows Service.

Select Automatic if you want the AlliedView NMS as a service. Otherwise select Manual. Click Next.

- 9. The next screen will confirm the successful installation of the AlliedView NMS. Click Next.
- **10.** The next window will ask you whether you want to restart your computer now or at a later time. If you want to restart now, select **Yes**. Otherwise, select **No**. Refer to the following figure.

📑 Installer	
	Note: As an alternative to restarting your computer, you can start the NMS via the Services menu. Please refer to the Installation Guide for instructions on Starting AlliedView NMS as a Service.
liedViewTM - NMS work Management System	The wizard requires that you restart your computer.
InstallShield	Yes, restart my computer. No, I will restart my computer at a later time. <pre></pre>

FIGURE 2-7 AlliedView NMS Installation Wizard File Restart Option

Note: If you selected **Yes**, your computer will restart when you click **Finish**. Before restarting your computer, if you have any Windows applications open other than the AlliedView NMS Installation Wizard, close them now. If you selected **No**, this is not necessary, with a note that the NMS can be started using the Services menu.

11. Click **Finish** to complete the process.

If you selected **Automatic** to restart in the previous window, when your computer restarts, the NMS server starts, and then you will get the AlliedView NMS Client logon window. If you want to log in, enter **root** as the username and **public** as the password, and then click **Connect**. Otherwise, click **Cancel** to terminate the login process.

Note: The InstallShield adds the NMS Client startup program to your Windows **Startup** menu, which means the client will start automatically when a user logs into Windows.

If you do not want the client to start automatically, remove *AlliedView NMS Client* from your Windows *Startup* menu by right-clicking on it, and then selecting *Delete* from the pop-up menu.

You have completed the installation process. To start the AlliedView NMS, refer to Chapter 4.

2.3 Installing on a Solaris Platform (Service Provider Only)

To install the AlliedView NMS on a Solaris platform as a daemon, follow these steps:

- 1. On the machine on which the AlliedView NMS is to be installed, log in as **root** or as a user with root privileges.
- 2. Insert the installation CD-ROM into the CD-ROM drive.
- 3. Start the Wizard manually by executing the AlliedViewNMS_12_0_SE_Solaris.bin file.
- *Note:* For best performance first copy the Installer (AlliedViewNMS_12_0_SE_Solaris.bin) to a hard drive location.
- Note: The Solaris Installer requires 1.5 GB of temporary disk space to properly complete the installation process. It is recommended the /tmp directory be used for this purpose.
- Note: Finally, it is recommended that a log file be created so any problems during installation can be tracked. The recommended command syntax is therefore:

% AlliedViewNMS_12_0_SE_Solaris.bin -is:tempdir /tmp -is:log /tmp/ nms_install_log.txt

- 4. Once the Installation Wizard starts, follow the instructions provided by the Installation Wizard. The instructions are identical to those provided during the installation on the Windows platform. For specific information on following the Wizard instructions, refer to Chapter 2.
- Note: The default installation directory for the AlliedView NMS on the Solaris platform is /opt/ AlliedTelesis/AlliedViewNMS. Although you can change this directory, it is highly recommended that you use the default directory provided.
- 5. Once installation is complete, start the AlliedView NMS. Refer to Chapter 4.



3. Installing the R12.0 Upgrade Pack Service Provider Edition Only

3.1 Overview

An upgrade pack is used to bring your AlliedView NMS to the next major software release. The process is identical for both Windows and Solaris. In R12.0 the same upgrade pack is used for Solaris and Windows.

- Note: Since various software components of the NMS have been replaced in R12.0, the procedure in to upgrade to R12.0 is different for this release; you **must** follow these steps to ensure a successful upgrade.
- Note: Since the Enterprise Edition is newly released in R12.0, there is no upgrade procedure.

3.2 Upgrading the NMS Server

3.2.1 Prerequisites

The following conditions must be met so that the upgrade can proceed without error. (Some of these are explained in more detail during the specific steps.)

• The server must be running at R11 SP5 or R11 SP5.x.

Note: The R11 software will be referred to as R11 SP5 from here forward.

- The R11 SP5 installation directory should be examined and cleaned prior to applying the R12.0 Service Pack. Examples are TFTP and swdownload directories (for Windows).
- The upgrade must be performed on the same physical server.
- The server must have enough disk space to hold the software needed for the R12.0 upgrade. This would include the current R11 SP5 installation, at least one R11 SP5 backup, and the R12.0 installation (100G).

The upgrade to R12.0 involves these main steps:

- 1. Ensure that the current NMS is at release R11 SP5 and ready to be upgraded.
- 2. Make a backup of the R11 SP5 system, then shut down the NMS R11 SP5 server.
- 3. Verify that all processes are shut down (Apache, java.exe, mysqld.exe) as follows:
- Windows
 - Ensure that the TelesynApache and Telesyn NMS services are set to manual and are stopped.
 - You can check the Windows Task Manager to make sure that NMS, Apache and MySQL are not running by looking for any java.exe, Apache.exe and mysqld.exe processes
 - If any of these processes are still running after ensuring that the NMS server is shutdown and the Windows services are stopped, you can use the ShutDown.bat script to attempt to stop them
 - There is also an AT_ShutDownMySQL.bat that can be use if the mysqld.exe process fails to stop running.
- Solaris
 - Ensure that the AlliedViewNMS is stopped by shutting down the R11 NMS server (ShutDown.sh).
 - Ensure that the AlliedViewNMS service is removed using the R11 AT_regdaemon.sh -dereg script. This will prevent R11 from starting should the server reboot unexpectedly.
 - You can check to see if any of the R11 processes are running by using the ps command and looking for processes that have the R11 path.

Upgrading the NMS Server

- Similar to Windows, if you see any R11 processes running, you can use the ShutDown.sh and the AT_ShutDownMySQL.sh scripts to attempt to stop these processes.
- 4. Install R12.0 on the same server. The R12.0 install uses a different path than R11 SP5. The default paths are:
- Windows
 - R11 default path is C:\Program Files\Allied Telesyn\AlliedView NMS
 - R12 default path is C:\Program Files\Allied Telesis\AlliedView NMS
- Solaris
 - R11 default path is /opt/AlliedViewNMS
 - R12 default path is /opt/AlliedTelesis/AlliedViewNMS

Use the R12 Update Manager application for this process.

Note: Once the R12.0 install is running successfully, and all data verified, you may un-install R11 SP5. Note that you do not need to restart the server once this is done, since there would be an interruption of the NMS during the restart.

3.2.2 Prepare the Server

The server to be upgraded must be running at release R11 SP5 and R11 SP5.x. In addition, the server should be examined and any unnecessary files removed. Examples of such files are:

- Unused files in the Software Downloads directory (swdownload)
- Unused files in the tftp directory
- Note: To upgrade to R11 SP5, you must use the upgrade procedure in the NMS AlliedView Installation Guide for release R11.0. The upgrade procedure described here is for R12.0 only.

3.2.3 Back up the R11 SP5 and Shut down the R11 SP5

Perform a backup of the R11 SP5, following these steps. (These are the standard steps as described in detail in the Allied*View* NMS Administration Guide).

- 1. Choose from the main menu *Tools -> NMS Database Backup*, and the option **On Demand**. A dialog box appears with a reminder that the database will be paused during the backup.
- 2. Clicking OK starts the backup process window. When finished, the window will show whether the backup was successful and where the backup was written to.
- **3.** Shut down the R11 SP5 server. Refer to 5.2 for the main steps and 3.2.1 on ensuring all relevant processes are shut down.

3.2.4 Install R12.0 (New Install)

The installation of a R12.0 new install will, by default:

- Place the applications and files in a new location (different path) than the R11 SP5 installation.
- Create an NMS service that is different than the R11 SP5 service.

To install R12.0, follow the steps that are in 2.2.

Be sure to choose either the default directory path for the R12.0 files or a path that is different than the R11 SP5.

Note: Do not start the NMS server, or restart your computer.

3.2.5 Perform the Upgrade with the R12.0 Upgrade Manager

Follow these steps:

1. On the R12 install, launch the Update Manager, using one of the following methods:

- For Windows, go to the directory shown in FIGURE 3-1 and double-click Updatemanager.bat, or follow the program path GUI as shown in FIGURE 3-2.
- For Solaris, go to the <NMS home>/bin directory and input ./UpdateManager.sh
- For the Solaris console version, input ./UpgradeManager.sh -c (The ppm and backup files must be in <NMS_home>, or you can give the full path when prompted.)

🞑 C:\Program Files\Allied Telesis\Al	lied¥iew NM9	5_2010_02_11\bin			_ 🗆 ×
<u>Fi</u> le <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools	Help				1
🔾 Back 🔹 🕤 - 🏂 🔎 Search 🥫	> Folders	š 🎐 🗙 🍤 🖽-			
Address 🛅 C:\Program Files\Allied Telesi	is∖AlliedView N№	45_2010_02_11\bin		1	• 🛃 Go
Folders	×	Name 🔺	Size	Туре	Date M 🔺
		browsers		File Folder	2/11/2
🗉 🧰 NMS Backup		i 🔁 cli		File Folder	2/11/2
🗉 🧰 Optimizeit		developertools		File Folder	2/11/2
PerfLogs		T_BootConfigurator.bat	1 KB	MS-DOS Batch File	11/1/2
E C Program Files		T_AT_chartdata.bat	1 KB	MS-DOS Batch File	4/10/2
E C Accessories		TonfigureRadius.bat	1 KB	MS-DOS Batch File	8/20/2
Active Ports		Tall AT_CTBootConfigurator.bat	1 KB	MS-DOS Batch File	9/10/2
		AT_FwLoadImport.bat	1 KB	MS-DOS Batch File	9/8/20
		TogenAlarm.bat	2 KB	MS-DOS Batch File	1/17/2
E C Allied View NMS 20	10 02 11	Taller.bat	1 KB	MS-DOS Batch File	9/10/2
		T_PostUpgrade.bat	1 KB	MS-DOS Batch File	2/13/2
E Const		T_RetrieveAlarmsSetup.bat	1 KB	MS-DOS Batch File	9/10/2
E Capillary		T AT_ShutDownMySQL.bat	1 KB	MS-DOS Batch File	9/8/20
E Canada		T_WebgenImport.bat	1 KB	MS-DOS Batch File	8/31/2
backup		T_WebService.bat	1 KB	MS-DOS Batch File	9/15/2
		installScript.000	1 KB	000 File	10/27/
E 😅 biri		InstallScript.bat	1 KB	MS-DOS Batch File	2/11/2
		Process.exe	52 KB	Application	3/23/2
		reinitialize_nms.bat	1 KB	MS-DOS Batch File	9/8/20
E Campies		ShutDown.bat	2 KB	MS-DOS Batch File	9/8/20
E C html		startApplicationClient.bat	4 KB	MS-DOS Batch File	9/8/20
		startMySQL.bat	1 KB	MS-DOS Batch File	9/8/20
		💿 startnms.bat	6 KB	MS-DOS Batch File	1/12/2
E inal6		UniqueID.exe	89 KB	Application	12/26/
		UniqueTrialID.exe	89 KB	Application	12/26/
ib	-	UpdateManager.bat	1 KB	MS-DOS Batch File	2/1/20
•			1.104-04	1	Þ

FIGURE 3-1 Launching the Update Manager (Double-click the File)

AnalogX	•		
Ethereal 👘 Borland Optimizeit Enterprise Suite	6.0 🕨		
Ethereal	•		
Remote Desktol 🛅 Fanfare	×.	🛅 Tools	🚺 丈 Discovery Configurator
Gnu Emacs	•	🔚 Shutdown Server	💐 License Key Installer
Active Ports 🛛 🕅 Mozilla Firefox	÷.	📄 Start Client	🚟 RG Boot Configurator
📩 MSXML 4.0	+ .	🛃 Start Server	🍿 Uninstall
All Programs 🕨 📷 Allied Telesis	AlliedView NMS	5 🕩 🤣 User Documents	🛃 Update Manager
	Shut Down		🔄 WebGen Import

FIGURE 3-2 Launching the Update Manager (GUI Path)

2. The AlliedView Update Manager GUI appears. In the Update panel, select the Browse button to find the R12 ppm file that is going to be used, as shown in the following figure.

Perform the Upgrade with the R12.0 Upgrade

Image: Computer of the second seco	Ipdate Manager
Sclect a File Look In: AlliedView NMS_2010_02_11 Shared Shared MEB-INF State MeB-INF State MeB-INF Themes MEB-INF Themes MEB-INF State MEB-INF State MEB-INF AlliedView_NMS_12_0_UP11.5 MEB-INF MEB-INF	Installed Patches Installed Service Pack(s) and Feature Packs(s) are listed below.To uninstall a particular Service Pack or Feature Pack, select it and click "Uninstall" button.
Image: State Image: State File Name: AlliedView_NMS_12_0_UP11.5_SE.ppm Files of Type: AdventNet Patch Files(*.ppm) Open Cancel	Uninstall Details

FIGURE 3-3 Selecting the ppm file

- **3.** Select the R12 ppm file and Click on **Open**. The **Install** and **Readme** buttons are now active. (The Readme file and the R12 Release Notes also explain the what the ppm file does.)
- 4. Click on **Install**. The Installation Wizard appears and reads in the ppm file. The system then prompts you to select the R11 SP5 backup file, as shown in the following figure.

Look <u>i</u> n: 📑	Backups	▼ a a a a a a a a a a a a a a a a a a a
	S 100203 040001 zin	
	202 174014 zin	
NMS 100	203 165814 zin	
NMS 100	209_10301421p	
NMS 100	210 130435.zip	
UTMA NM	S 100111 220000.zip	
] Win_11SF	25_NMS_100210_130435.zip	
ile <u>N</u> ame:	Win_11SP5_NMS_100210_130435.zip	zip
iles of <u>T</u> ype:	NMS Backup files (*.zip)	
		1

FIGURE 3-4 Selecting the Backup File

- **5.** Select **Open**. The Installation Wizard now extracts the files. (This should take approximately 10-15 minutes, depending on the size of the files.)
- 6. When the Installation Status reaches 100%, the message "Post invocation" appears, and then the message "Updating Database" appears as the database is converted. The time for this to finish depends on the size of the database. When this is complete, the message "Service Pack installed successfully" appears.



FIGURE 3-5 Update Manager Complete (Service Pack Installed)

7. Select Close to close the Installation Wizard. The AlliedView Update Manager GUI now contains the installed Service Pack, as shown in the following figure. (You can click on **Details** to get additional information on the Service Pack.).

	Update		
	To install a Software Update or Service Pack, file to be installed, and click on 'Install' button	choose t	he ppm
/exp	ort/home/tim/AlliedView_NMS_12_0_SP-0_0.pp	m [Bro <u>w</u> se
	R	eadme	Install
\sim	Installed Patches		
	Installed Convise Beak(e) and Feature Beaker		ted helow T
Ð	uninstall a particular Service Pack or Feature click 'Uninstall' button.	Pack, se	lect it and
	uninstalle a particular Service Pack(s) and Peaulie Packs uninstall a particular Service Pack or Feature click 'Uninstall' button.	Pack, se	lect it and
AlliedViev	uninstalle a particular Service Packs) and Peaule Packs uninstall a particular Service Pack or Feature click 'Uninstall' button. NMS-12.0-SP-0.0 [Upgrade to 12.0.0]	Pack, se	lect it and
AlliedViev	nistalled Service Fack(s) and Feature Fack(s) uninstall a particular Service Pack or Feature click 'Uninstall' button. NMS-12.0-SP-0.0 [Upgrade to 12.0.0]	Pack, se	lect it and
AlliedView	uninstalle a particular Service Pack(s) and Peaule Packs uninstall a particular Service Pack or Feature click 'Uninstall' button. w_NMS-12.0-SP-0.0 [Upgrade to 12.0.0]	Pack, se	lect it and
AlliedView	Nistalled Service Fack(s) and Feature Fack(s) uninstall a particular Service Pack or Feature click 'Uninstall' button.	Pack, se	lect it and
	MISTAIled Service Facks) and Feature Facks uninstall a particular Service Pack or Feature click 'Uninstall' button. M_NMS-12.0-SP-0.0 [Upgrade to 12.0.0]	tall	<u>D</u> etails

FIGURE 3-6 Service Pack Installed

8. Click on **Exit**. The Service Pack is installed.

3.2.6 Start the R12.0 NMS Server

Refer to Section 4.

3.2.7 Ensure R12.0 is Running Correctly

Once R12.0 is installed and running, you should verify that all functions of the NMS function correctly. Example functions to verify are:

- Client launches successfully.
- All applications for devices launch and work as previously.
- All user IDs and passwords work.
- Security access features work the same as previously.
- All network maps have the correct devices and labels.
- Network Inventory has the correct devices and labels.
- The alarm panel has no unexpected status change.
- tftp and swdownload

Note: At this point you have the option to uninstall R11 SP5. Note that you do not need to restart the NMS server when prompted, since would take the NMS server temporarily out of service.

If any of these do not seem to work as previously, or there is some problem that should not be occurring, contact your Allied Telesis representative before taking any recovery action such as what is included in 3.2.8.

3.2.8 Recovery (Uninstall R12.0 and Restart the R11.0 SP5 Software)

If, as described in Section 3.2.7, you have upgraded to R12.0 and now, after consulting with ATI, R11.0 SP5 must be reinstalled, follow this procedure. The main steps to perform are:

- Uninstall the R12.0 Update Pack, the AlliedView_NMS-12.0-SP-0.0 (using the Update Manager and selecting the Uninstall option).
- Uninstall the NMS R12.0 software.
- Restart the R11 SP5 software.

These steps are outlined in detail below.

- 1. Shut down any client connections and the NMS R12.0 server. Refer to Section 5.
- 2. Relaunch the AlliedView Update manager, to bring up the screen in Figure 3-7. Click Uninstall.

🕛 Allied¥iew Up	date Manager
_	
	Update 💦
	To install a Software Update or Service Pack, choose the ppm file to be installed, and click on 'Install' button.
	Browse
	Readme
	Installed Patches
	Installed Service Pack(s) and Feature Packs(s) are listed below.To uninstall a particular Service Pack or Feature Pack, select it and click 'Uninstall' button.
AlliedView,	_NMS-12.0-SP-0.0 [Upgrade to 12.0.0]
	<u>U</u> ninstall <u>D</u> etails
	E <u>x</u> it <u>H</u> elp

FIGURE 3-7 Uninstalling the R12.0 AlliedView Update

3. A confirmation screen appears asking whether to proceed with the Uninstall. Refer to Figure 3-8. Select **Finish** to proceed, and the Progress screen shows the uninstallation taking place, as shown in Figure 3-9.



FIGURE 3-8 Confirm Uninstalling (Select Finish)

Uninstall	×
Uninstaliation status	-
Uninstalling	
Automatically close after uninstallation	
<u>Einish</u>	

FIGURE 3-9 Uninstallation Progress Screen

4. When completed, the Uninstalled label appears, as shown in Figure 3-10.

Constall	×
Uninstallation status	
Uninstalled successfully	
100 % Completed	
Automatically close after uninstallation	
Einish	

FIGURE 3-10 Upgrade Pack Uninstallation Complete

- 5. Uninstall NMS R12.0. Refer to Section 6.
- **6.** Restart NMS R11 SP5. In the Services window, select Telesyn NMS (R11 SP5) service. Refer to Figure 3-11.

	3 🖹 😭 🖬 🕨 🔳 💵						
Services (Local)	🍇 Services (Local)						
	Telesyn NMS	Name A	Description	Status	Startup Type	Log On As	
		System Event Notifi	Monitors s	Started	Automatic	Local System	
	Stop the service	Task Scheduler	Enables a	Started	Automatic	Local System	
	Restart the service	TCP/IP NetBIOS He	Provides s	Started	Automatic	Local Service	
		Telephony Telephony	Provides T	Started	Manual	Local System	
	Description:	Telesyn NM5	TNMS		Menual	Local System	
	TNMS	TelesynApache	Apache	Started	Automatic	Local System	
		Telnet	Enables a r		Disabled	Local Service	
		Terminal Services	Allows user	Started	Manual	Local System	
		Terminal Services S	Enables a		Disabled	Local System	
		Themes	Provides u		Disabled	Local System	
		Uninterruptible Pow	Manages a		Manual	Local Service	
		Virtual Disk Service	Provides s		Manual	Local System	
		WWC Server		Started	Automatic	Local System	
		Volume Shadow Copy	Manages a		Manual	Local System	
			Enables Wi		Disabled	Local Service	

FIGURE 3-11 Service Window for NMS R11 SP5 Release

7. Right-click and select **Properties**. The Properties window opens, as shown in Figure 3-12. In the Startup type drop-down, select Automatic (recommended), and then Click **OK**.

Telesyn NMS Prope	erties (Local Computer)
General Log On	Recovery Dependencies
Service name:	Telesyn NMS Service
Display <u>n</u> ame:	Telesyn NMS
<u>D</u> escription:	TNMS
Pat <u>h</u> to executable	e:
Telesyn_NMS_Se	rvice.exe
Startup typ <u>e</u> :	Automatic
Service status:	Stopped
<u>S</u> tart	Stop <u>P</u> ause <u>R</u> esume
You can specify th from here. Start parameters:	ne start parameters that apply when you start the service
	OK Cancel Apply

FIGURE 3-12 Properties for Service Window

8. Repeat Steps 6 and 7 for TelesynApache service (usually the next item after TelesynNMS in the Service window.) Refer to Figure 3-13.

TelesynApache Pr	operties (Local Computer)
General Log On	Recovery Dependencies
Service name:	TelesynApache
Display <u>n</u> ame:	TelesynApache
Description:	Apache
Pat <u>h</u> to executabl	e:
"C:\Program Files	Allied Telesyn/AlliedView NMS\apache\bin/Apache.exe
Startup typ <u>e</u> :	Automatic
Service status:	Stopped
<u>S</u> tart	Stop <u>P</u> ause <u>R</u> esume
You can specify t from here.	he start parameters that apply when you start the service
Start para <u>m</u> eters:	
	OK Cancel Apply

FIGURE 3-13 Selecting Properties for TelesynApache Service

9. In the Services window, right-click TelesynApache service, and select **Start** (Figure 3-14). Repeat for Telesyn NMS service.

Elle Action View	Help						
	B 🗟 😰 🖬 🕨 🔳 💷						
Services (Local)	🍇 Services (Local)						
	Telesyn NMS	Name A	Description	Status	Startup Type	Log On As	
		System Event Notifi	Monitors s	Started	Automatic	Local System	
	Stop the service	Task Scheduler	Enables a	Started	Automatic	Local System	
	Restart the service	TCP/IP NetBIOS He	Provides s	Started	Automatic	Local Service	
		Telephony	Provides T	Started	Manual	Local System	
	Description:	Telesyn NM5	TNMS	Started	Automatic	Local System	
	TNMS	TelesynApache	Apache	Started	Automatic	Local System	
		Telnet	Enables a r		Disabled	Local Service	
		Terminal Services	Allows user	Started	Manual	Local System	
		Terminal Services S	Enables a		Disabled	Local System	
		Themes	Provides u		Disabled	Local System	
		Uninterruptible Pow	Manages a		Manual	Local Service	
		Wrtual Disk Service	Provides s		Manual	Local System	
		WNC Server		Started	Automatic	Local System	
		Volume Shadow Copy	Manages a		Manual	Local System	
		WebClient	Enables Wi		Disabled	Local Service	
		Windows Audio	Manages a	Started	Automatic	Local System	
		Barris dame Phase Bit	n		Nuclei d	1	

FIGURE 3-14 Restarting TelesynApache Service

10. You can now start NMS R11 SP5 clients and use the R11 SP5 server.



4. Starting Up AlliedView NMS 12.0

4.1 Starting the AlliedView NMS Server on Windows

If you chose to install the AlliedView NMS as a Windows automatic Service, the AlliedView NMS Server will start automatically when your computer is restarted. If you left the *AlliedView NMS Client* menu item in your Windows *Startup* menu, the AlliedView NMS Client will also start automatically when your computer is restarted. In this case, no further action is required, as both the server and client will be started automatically when a user logs in.

If you chose not to install the AlliedView NMS as an automatic Service, you will have to start it manually. Likewise, if you removed the *AlliedView NMS Client* item from your Startup menu, you will have to start the client manually. There are two ways in which you can manually start the AlliedView NMS Server: from the *Start* menu or from the **Administrative Tools Services** window. The following sections describe how this is done.

- Note: If you have a invalid or expired license key, you will receive a message and the startup will terminate. Refer to starting the NMS, you must have a valid license key. For information on license keys, refer to Section 12.
- Note: In the Windows Application Event viewer, the error "AlliedView NMS service hung on starting" is occasionally observed at system start up. To verify NMS service started correctly, connect the NMS Client. If successful, the message may be ignored. Otherwise attempt to restart the AlliedView NMS service via the Windows Service Manager. If the problem persists, contact Allied Telesis Support.

4.1.1 Starting the NMS Server from the Services Window

When you installed the AlliedView NMS software, item **AlliedView NMS** was added to your Windows Services. To see this item, follow these steps:

- 1. Select *Start -> Settings -> Control Panel* to access the **Control Panel** on your computer.
- Note: You can also double-click **My Computer**, and then double-click **Control Panel** in the **My Computer** window.
- 2. In the Control Panel, double-click the Administrative Tools folder.
- 3. In the Administrative Tools folder, double-click Services. The Services window will appear.
- 4. In the **Services** window, scroll down until you find item **AlliedView NMS**. This item is the AlliedView NMS Service. Refer to the following figure for an example.

File Action View	Help						X
	G 🛃 🛛 📷 🕨 🔳 II IIV						
🔍 Services (Local)	🔕 Services (Local)						
	AlliedView NMS	Name 🔺	Description	Status	Startup Type	Log On As	
	200	AlliedView NMS	AlliedView Net		Automatic	Local System	
	Start the service	Application Experie	Processes appl	Started	Automatic	Local System	1
	27.4.	Application Host He	Provides admin	Started	Automatic	Local System	
	Description:	🤹 Application Informa	Facilitates the		Manual	Local System	
	AlliedView Network Management System	Application Layer G	Provides supp		Manual	Local Service	
	Windows Service	Application Manage	Processes inst	Started	Manual	Local System	
		🍓 Background Intellig	Transfers files	Started	Automatic (D	Local System	
		🎑 Base Filtering Engine	The Base Filter	Started	Automatic	Local Service	
		Certificate Propaga	Propagates ce	Started	Manual	Local System	•
	Extended / Standard /	ICD COC Very Testakine	The CNC Leads		Manual	Land Costan	-

FIGURE 4-1 AlliedView NMS Automatic Service

If you chose not to install the NMS as an automatic Service, the AlliedView NMS service Startup Type will be shown as Manual and the Status field will be blank in the **Services** window as shown in the previous figure.

Note: If AlliedView NMS is an automatic Service, the Startup Type will be Automatic.

To manually start the AlliedView NMS Service, right-click **AlliedView NMS** in the **Services** window, and then select *Start* from the pop-up menu. The **Service Control** pop-up window may appear briefly, and then the AlliedView NMS Status field will change to Started in the **Services** window. Allow approximately 60 seconds for the server to initialize. After the 60-second initialization period, the AlliedView NMS Server will be ready to accept client connections.

4.1.2 Starting the NMS Server from the Start Menu

Note: Using the Services window (see 4.1.1) is the recommended way to start the NMS server.

To start the AlliedView NMS Server from the *Start* menu, select *Start -> Programs -> Allied Telesis -> Allied*-*View NMS -> Start Server*. The **AlliedView NMS** window will appear. In the window title bar, you will see DO NOT CLOSE. Do not close this window as it will cause the server process to fail.

Several messages will scroll by in the **AlliedView NMS** window as the server software initializes. You will see the following message in the **AlliedView NMS** window when the server is ready:

Please connect your client to the web server on port: 9090

At this point, the server is ready to accept client connections. You can iconify the two server windows to get them out of your way, but <u>do not close either window</u>. If you need to shut down the server, refer to Chapter 5.

4.2 Starting the AlliedView NMS Server on Solaris

To start the AlliedView NMS Server on a Solaris platform, perform the following steps:

- 1. Log on as root or as a user with root privileges.
- 2. Change your current directory (cd) to /opt/AlliedTelesis/AlliedViewNMS/bin.
- 3. Execute file ./startnms.sh & (& is optional)
- 4. Allow the server to initialize.

4.3 Starting the Client (Logon Screens)

4.3.1 Overview

The AlliedView NMS application client may be run locally on the AlliedView NMS server, or remotely on any java-enabled Windows, Solaris, or Linux system, The local installation is installed during the normal AlliedView NMS server installation process (Section 2) and the Remote Client is installed using the Java Web Start technology via the remote client's java-enabled web browser. The local and remote functionality is identical.

4.3.2 Local Application Client

The application client is installed on the server during the installation.

4.3.2.1 Windows

In Windows it can be accessed by choosing *Start -> Programs -> Allied Telesis -> AlliedView NMS -> Start Client*.

🚔 Allied¥iew NMS Login	- 🗆 ×
Enter username for AlliedView NMS Authentication:	
User ID	
Password	
Connect Cancel Advanced >>	

FIGURE 4-2 Application Client Logon Window

Clicking on Advanced brings up other options.

4.3.2.2 Solaris

In Solaris it can accessed by going to <NMS_home>/bin, then ./startApplicationClient.sh

4.3.3 Remote Client - Java Web Start¹

4.3.3.1 Overview

Java Web Start is a helper application that allows the AlliedView NMS client to run the AlliedView NMS remotely via the Internet as a user application rather than as an HTML client. Java Web Start is installed from the AlliedView NMS Server via HTTP and must be installed on the client machine before the user can use it. A first-time installation is typically performed on a new client machine or when the AlliedView NMS is first deployed. The AlliedView NMS Server must be running in order to install the Java Web Start Client.

^{1.} Registered Trademark ® Sun Microsystems. All rights reserved.

4.3.3.2 Installing Java Web Start Client

From your Web browser, enter the following address

http://<server ip address>:9090

where server ip address is the IP address of the AlliedView NMS Server.

The AlliedView NMS logon screen will appear as shown in the following figure.

	AlliedView -NMS
	Network Management System
	Application Client (Web Start)
Invoke the	AlliedView NMS application client using Java Web Start.
	Launch
	anarati u sana ana 10,130 maa
) 전철도 (3명원 <u>-</u>	
	Web Client (HTML)
-	
L	ogin to the Alliedview NMS web Browser client
User Name	
Password	
	Login Reset

FIGURE 4-3 AlliedView NMS Client Logon Screen

1. Click **Launch** on the **Application Client (Web Start)** from the Logon and allow the application to load. This will download Java Web Start from the AlliedView NMS as shown in the following figure.

Starting applic	g application.	× Vijjava
Name:	AlliedView NMS	
Publisher:	Allied Telesis Labs, Inc	
From:	http://10.52.201.4:9090	
		ncel

FIGURE 4-4 Java Web Start Download

- If Java Web Start is not installed, you will be given the option of installing it from the Sun Web site. You can also install it from the AlliedView NMS Logon screen (refer to Figure 4-3) by clicking on Download Java 1.6.
- Note: Installing from the AlliedView NMS Logon screen (refer to Figure 4-3) is preferred since it will always contain the correct version of the jre software.

For Solaris, click the Sun Microsystem's Binary Code Agreement link and read the license agreement.

3. A digital signature screen then appears, asking if you trust the origin of the application, as shown in the following figure. Select **Run**.

rning - Secu	ity	
he applic)o you wa	ation's digital signature cannot be verifie nt to run the application?	:d. 🅠
Name:	AlliedView NMS	
Publisher:	AlliedView NMS	
From:	http://10.52.201.4:9090	
🗖 Always tr	ust content from this publisher.	
	Ru	in Cancel
The drun if	igital signature cannot be verified by a trusted source. Only you trust the origin of the application.	More Information

FIGURE 4-5 Digital Signature Screen

- 4. When the **AlliedView NMS Authentication** window appears, enter **root** as the username and **public** as the password, and then click **Connect**. The **AlliedView NMS Application** screen will appear, with the IP Topology screen. Refer to the *AlliedView NMS Administration Guide* and the *AlliedView NMS User Guide* for more information.
- Note: It is highly recommended that you change your password immediately upon first logging in. The **root** username and **public** password are defaults for the AlliedView NMS. Leaving the default password may make your NMS vulnerable to unauthorized access. Refer to the AlliedView NMS Administration Guide for information on changing the password.
- 5. Verify that the client can log in and that the AlliedView NMS starts up and displays properly on the client machine.
- 6. If you wish to exit the AlliedView NMS, from the panel-specific menu, select *File -> Exit*.

Starting the Client (Logon Screens)

4.3.4 HTML Client

For starting the AlliedView NMS Client for simple network monitoring over a slow dialup link, it is recommended that you use the HTML client. To start the AlliedView NMS HTML Client, follow these steps:

 In your Web browser, enter the following address: http://<server ip address>:9090

where server ip address is the IP address of the AlliedView NMS Server. The AlliedView NMS logon screen shown in Figure 4-3 will appear.

- In the Web Client (HTML) section, enter root as the username and public as the password, and then click Login. The HTML Client view will appear.
- Note: It is highly recommended that you change your password immediately upon first logging in. The **root** username and **public** password are known defaults for the AlliedView NMS. Leaving the default password may make your NMS vulnerable to unauthorized access. Refer to the NMS Administration Guide for information on changing the password.
- **3.** Refer to the *AlliedView NMS User Guide* and the *AlliedView NMS Administration Guide* for information on using the HTML interface.

4.3.5 Client Limitations

• The Java Web Start Client may throw exception InvalidClassException.

Java Web Start is a client-side technology that downloads software from the AlliedView NMS Server via HTTP and executes it on the local (client) host. The AlliedView NMS Java Web Start client makes use of this technology to keep client software synchronized with the NMS Server software when the NMS is upgraded. However, the AlliedView NMS Java Web Start Client does not handle the case where the server is downgraded from a new version to an older version.

For example, if a user has the AlliedView NMS 12.0 server running on a host, and then replaces it with the AlliedView NMS 11.0, the Java Web Start clients that had downloaded the 12.0 software must remove their current Java Web Start Client and download it again from the AlliedView NMS 11.0 Server.

If the AlliedView NMS Web Start client is not re-installed as described above, the UnmarshallException and InvalidClassException messages will be seen in the Java Web Start console.

• By default, a maximum of five users may be logged in on the AlliedView NMS at any given time.

The AlliedView NMS supports a maximum of five simultaneous client sessions. If a user attempts to log in when five users are already connected, the user's login attempt will fail with an error message indicating that the maximum number of client sessions has been reached. The user will be able to log in when one or more of the current users logs out.

Note: There is a license option to allow more than five clients.
4.3.6 Other Logon Screen Links

At the bottom of the NMS Logon screen are the following links:

- About This includes an overview of the product and a link to the Allied Telesis website.
- Contact This creates an email addressed to ATI Sales.
- Documentation This includes links to the pdf versions of the Administration Guide and User Guide, and to the online help (How to Use Online Help screen appears first).
- Alternate Client This will run the NMS client as an applet rather than a Web Start client.
- Download Java 1.6 This brings up a form to download Java 1.6.0_16 from the NMS Server.



5. Shutting Down the AlliedView NMS

5.1 Shutting Down a AlliedView NMS Client

5.1.1 Application Client

For an NMS client running as a user application, to shut down the client, simply select *File -> Exit* from the Panel-Specific Menu, or click the X in the upper-right-hand corner of the screen. The **Confirmation Message** dialog box will appear. Click **Yes** in the dialog box to shut down the client.

5.1.2 HTML Client

For a AlliedView NMS HTML client, select *File -> Logout* from the AlliedView NMS Panel-Specific Menu.

5.2 Shutting Down the AlliedView NMS Server

5.2.1 Windows

To shut down the AlliedView NMS Server on a Windows platform, follow these steps:

 Select Start -> Programs -> Allied Telesis -> <AlliedView NMS load> -> Shutdown Server. The Shutdown Server window will appear. <u>Do not close this window</u>. Shortly afterwards, the Shutdown AlliedView NMS Server dialog box will appear.

Note: Click Cancel if you decide not to shut down the server.

- 2. In the Shutdown AlliedView NMS Server dialog box, enter the root user password in the Password field.
- **3.** If you want to change the shutdown mode:
 - 1. Click Settings. This will display the Mode of Shutdown window.
 - 2. In the Mode of Shutdown window, select the desired mode.
 - 3. Click OK.
- 4. Click **OK**. Allow a few seconds for the server to shut down. The **Server Shutdown** dialog box will appear when the shutdown is complete.
- 5. Click **OK** in the **Server Shutdown** dialog box.

5.2.2 Solaris

To shut down the AlliedView NMS Server on a Solaris platform, follow these steps:

- 1. Log in as **root** or as a user with root privileges.
- 2. Change your current directory (cd) to <NMS_HOME>/bin.
- 3. Execute file ShutDown.sh.



6. Uninstalling the AlliedView NMS

6.1 Overview

The process for uninstalling the AlliedView NMS depends on the operating system being used.

6.2 Windows

To uninstall the AlliedView NMS from a computer running Windows, follow these steps:

- 1. Shut down any client connections and the server. Refer to Section 5.
- 2. Select Start -> Programs -> Allied Telesis -> AlliedView NMS_load->Tools -> Uninstall. The AlliedView NMS InstallShield will appear, as shown in Figure 1.

AlliedView^m - NMS Network Management System	Welcome to the InstallShield Wizard for AlliedView NMS_2010_02_24 12.0 The installShield Wizard will uninstall AlliedView NMS_2010_02_24 12.0 from your computer. To continue, choose Next. AlliedView NMS_2010_02_24 12.0 Allied Telesis Labs Inc. http://www.alliedtelesis.com
InstallShield	< Back Cancel

FIGURE 6-1 Uninstall NMS R12.0 - Initial Screen

3. Click **Next**. This will display the next window, which shows the location from where the software will be unistalled, as shown in Figure 2. Continue by selecting Next. There will a progress screen, and then a Finsih screen, as shwon in Figures 3 and 4.



FIGURE 6-2 Uninstall - Path to R12.0 Software Directory



FIGURE 6-3 Uninstall AlliedView NMS R12.0 - Progress

AlliedView ^{IM} - NMS Network Management System	The InstallShield Wizard has successfully uninstalled AlliedView NMS_2010_02_24 12.0. Choose Finish to exit the wizard.	
instalionield	< <u>B</u> ack <u>N</u> ext > Finish	

FIGURE 6-4 Uninstall AlliedView NMS R12.0 - Finish

6.3 Solaris

To uninstall the AlliedView NMS from a computer running Solaris, follow these steps:

- 1. Log in as root or as a user with root privileges.
- 2. Change your current directory (cd) to <NMS_HOME>/_uninst.
- 3. Execute file uninstaller.bin.

Solaris



7. Installing and Uninstalling a 12.0 Service Pack (R12 SPx)

Note: Uninstalling the NMS Upgrade Pack for R12.0 is covered in Section 3, since in R12.0 the Upgrade Pack is unique in how it is installed and removed. This Section assumes that the upgrade to 12.0 is successful, and the user is now installing the R12 Service Pack.

7.1 Installing the R12 Service Pack

7.1.1 Overview

The service pack is used to bring your AlliedView NMS to a point release within the major software release. The process is identical for both Windows and Solaris. In 12.0 the same service pack is used for Solaris and Windows.

Note: Prior to this procedure, perform a server backup.

7.1.2 Upgrading the NMS Server

- 1. Shut down the NMS Server. Refer to Chapter 5.
- Caution: You must shut down the AlliedView NMS server; otherwise, the AlliedView NMS server cannot successfully install the upgrade pack.
- 2. In your <**NMS_HOME**>\bin directory and locate file **UpdateManager**. Execute this file. This will bring up the **AlliedView NMS Update Manager** window shown in the following figure.
- Note: Use the UpdateManager.bat file for Windows, or the UpdateManager.sh file for Solaris.
- Note: In addition to starting the update manager from the bin directory with the command, you can instead start it from Start -> Programs -> Allied Telesis ->AlliedView NMS -> Tools -> Update Manager

🔟 Allied¥iew Up	date Manager 📃 🖂 🗙
	Update Reference Control of the service Pack, choose the ppm file to be installed, and click on 'Install' button.
	Readme Install
\frown	Installed Patches
	Installed Service Pack(s) and Feature Packs(s) are listed below.To uninstall a particular Service Pack or Feature Pack, select it and click 'Uninstall' button.
AlliedView _.	_NMS-12.0-SP-0.0 [Upgrade to 12.0.0]
	<u>U</u> ninstall <u>D</u> etails
	E <u>x</u> it <u>H</u> elp

FIGURE 7-1 AlliedView NMS Update Manager

FIGURE 7-2 AlliedView NMS Update Manager Installation Wizard

3. In the Installation Wizard window, click **Browse**. This will bring up the **Select a File** window. Refer to the following figure.

Allied¥iew Up	date Manager		
	Update To install a Software Update or Service Pack, choose the ppm file to be installed, ard click on 'Install' button.		
iminis	straton/Desktop/Allied/View_NMS_12_0_SP-1_0.ppm Browse		
	Readme		
Installed Patches			
	Installed Service Pack(s) and Feature Packs(s) are listed below.To uninstall a particular Service Pack or Feature Pack, select it and click 'Uninsta I' button.		
AlliedView	_NMS-12.0-SP-0.0 [Upgrade to 12.0.0]		
	<u>U</u> ninstall <u>D</u> etails		
	E <u>x</u> it <u>H</u> elp		

FIGURE 7-3 AlliedView NMS Select a File Window

- 4. In the **Select a File** window, navigate to the Service Pack file located on the installation CD-ROM. This file will have a **.ppm** file extension. Double-click this file, or select the file and then click **Open**. This will close the **Select a File** window.
- 5. In the Installation Wizard window, if you wish to view the Readme file for this update, click Readme.
- 6. Click **Install** to apply the update. The update process will begin. The **Installation Wizard** window will track the progress as shown in the following figure.
- Note: If you do not wish to view the **Readme** file and the installation log file upon completion, uncheck the **View Readme and Log** checkbox. This can be done during the installation process.



FIGURE 7-4 AlliedView NMS Update Manager Installation Wizard Update In Progress

- 7. Allow the installation to complete, and then click **Close**.
- 8. The AlliedView NMS Update Manager window will now show the installed Service Pack as shown in the following figure.
- 9. The Service Pack is now installed. Click **Exit** to exit the AlliedView NMS Update Manager.

🚇 Allied¥iew Up	date Manager 📃 🗆 🗙
C:\Do	Update To install a Software Update or Service Pack, choose the ppm file to be installed, and click on 'Install' button. cuments and Settings\Administrator\Desktop\Allied\ Browse Readme Install
	Installed Patches Installed Service Pack(s) and Feature Packs(s) are listed below.To uninstall a particular Service Pack or Feature Pack, select it and click 'Uninstall' button.
AlliedView AlliedView	_NMS-12.0-SP-0.1 [Upgrade to 12.0.1] _NMS-12.0-SP-0.0 [Upgrade to 12.0.0]
	<u>U</u> ninstall <u>D</u> etails
	E <u>x</u> it <u>H</u> elp

FIGURE 7-5 Update Manager Showing the Installed Service Pack

10. Start the NMS Server. Refer to Chapter 4.

11. The installation is now complete.

7.1.3 Ensuring the Service Pack is Running Correctly

Once the R12.0 Service Pack is installed and running, you should verify that all functions of the NMS function correctly. Refer to 3.2.7 for types of tests to run.

If any of these do not seem to work as previously, or there is some problem that should not be occurring, contact your Allied Telesis representative before taking any recovery action, such as uninstalling the Service Pack (refer to 7.2).

7.2 Uninstalling an AlliedView NMS Service Pack

- Note: Uninstalling an NMS Service Pack is only necessary if the Service Pack is determined to be faulty and must be removed.
- Note: The uninstallation procedure is identical for Windows and Solaris.

To uninstall a AlliedView NMS Service Pack, perform the following steps:

Uninstalling an AlliedView NMS Service Pack Ensuring the Service Pack is Running Correctly

- 1. Shut down the NMS Server. Refer to Chapter 5.
- 2. In your <NMS_HOME>\bin directory, locate file UpdateManager. Execute this file. The AlliedView NMS Update Manager window will appear as shown in the following figure.
- Note: Use the UpdateManager.bat file for Windows, or the UpdateManager.sh file for Solaris.

Allied¥iew Up	odate Manager 📃 🗖 🗅
	Update
	ppm file to be installed, and click on "Install' button. Browse
	Readme
\bigcirc	Installed Patches
	Installed Service Pack(s) and Feature Packs(s) are listed below.To uninstall a particular Service Pack or Feature Pack, select it and click "Uninstall" button.
AlliedView AlliedView	_NMS-12.0-SP-0.1 [Upgrade to 12.0.1] _NMS-12.0-SP-0.0 [Upgrade to 12.0.0]
	<u>U</u> ninstall <u>D</u> etails
	Exit Help

FIGURE 7-6 NMS Update Manager Window Showing Installed Service Packs

3. Click on the Service Pack you want to remove, and then click Uninstall.

Caution: If you choose more than one SP to uninstall, the NMS will choose the lowest version of software and all higher versions.

4. The Uninstall window will appear as shown in the following figure.

🔍 Uninsta	11	×
	Uninstall Note that Service Pack AlliedView_NMS-12.0-SP-0.1 and its dependent (as shown below) will be automatically removed after uninstallation.If you donot want to proceed click 'Cancel' button.	
🖗 Service 💼 Allie	Pack dView_NMS-12.0-SP-0.1	
	<u>F</u> inish Cancel	

FIGURE 7-7 NMS Update Manager Uninstall Window

5. Click **Finish**. The uninstallation process will begin. The **Uninstall** window will track the progress as shown in the following figure.

Uninstalling an AlliedView NMS Service Pack Ensuring the Service Pack is Running Correctly

🕛 Uninstall	×
Uninstallation status	
Uninstalled successfully	
Automatically close after uninstallation	
<u>E</u> inish <u>Close</u>	

FIGURE 7-8 NMS Update Manager Uninstall Progress

- Note: If you want the **Uninstall** window to close after the uninstallation is complete, check the **Automatically close after uninstallation** checkbox. You can do this during the uninstallation process.
- 6. Allow the uninstallation process to complete. If the Uninstall window did not close automatically, click Close to close it. The AlliedView NMS Update Manager window will no longer show the uninstalled Service Pack.
- 7. In the AlliedView NMS Update Manager window, click Exit to exit the NMS Update Manager. The Service Pack is now removed.
- 8. Restore the database files. Refer to the *Allied View NMS Administration Guide*.
- 9. Start the NMS Server. Refer to Chapter 4.
- **10.** For each PC running the the NMS WebStart java client, delete the temporary files. For example, for Windows XP:
 - a. Access the Java Control Panel (such as *Start -> Control Panel*, then open the Java Control panel).

b. In the General tab, Temporary Internet Files panel, select **Settings**, then in the **Temporary Files Setting** window, select **Delete Files**.

c. In the Delete Temporary Files window, select both types of files, then OK. Refer to the following figure.

🛃 Java Control Panel	
General Update Java Security Advanced	
About	
Temporary Files Settings	×
🔽 Keep temporary files on my computer.	
Location	
Select the location where temporary files are	e kept:
ings\kkollmann\Application Data\Sun\Java\	Deployment\cache Change
Disk Space	
Select the compression level for JAR files:	None
Set the amount of disk space for storing tem	porary files:
	- 1000 - MB
Delet	e Files Restore Defaults
	OK Cancel
Delete Temporary Files	
Delete the following temporary files?	OK Cancel Apply
	nd access impo
I Applications and Applets	computer, or c
✓ Trace and Log Files	h and for speec
	ter system, and
OK Cancel	passwords for

FIGURE 7-9

- d. Once the files are deleted, the Delete Temporary Files window closes.
- e. Click OK on Temporary Files Settings and the Java Control Panel.
- **11.** The uninstall procedure is complete.

7-10 AlliedView NMS Installation Guide (Installing and Uninstalling a 12.0 Service Pack (R12 SPx))



8. Adding the NMS to a Network

The previous sections of this Guide have shown how the various components of the AlliedView NMS are installed on the server and clients. The NMS Administration Guide explains how the NMS programs and configuration discover the network devices so that they are displayed and managed by the AlliedView NMS interface.

The following lists the steps to go through the installation of the NMS and the network devices to ensure that all devices are able to be discovered, the AlliedView NMS and the devices are physically connected, and the NMS is polling and receiving the appropriate data from the devices.

8.1 NMS and iMAP/AT Device Software Version Compatibility

For every version of the AlliedView NMS, there is a list of devices that the version of AlliedView NMS will support, as well as the software version of these devices.

Caution: Refer to the AlliedView NMS Administration Guide for the list of devices and their software versions supported by the latest version of the AlliedView NMS. If there is any question about compatibility, consult with your authorized Allied Telesis representative.

8.2 Configuring a New NMS with New Devices

If the AlliedView NMS is being installed for the first time and a new network is being configured, the network, the devices, and the network interface to other networks need to be configured, as well as the AlliedView NMS.

Caution: Ensure the AlliedView NMS and the devices have layer 3 connectivity; if this is not done, the devices will not be able to communicate with the AlliedView NMS server.

Step		Details / Reference	Notes
1.	Evaluate Network Config- uration Requirements	Ensure all network configuration information is recorded and what changes (such as Network VLANs) will be required	
2.	Install the AlliedView NMS on the Server	Refer to Section 2.	For the latest version of a AlliedView NMS release, the CD may contain a Service Pack that must be installed as well. Refer to Section 3.
3.	Confirm the telnet server is working	This must be done for each device	For Rapier devices, the default is on. For iMAP devices, use >enable telnet.
4.	Start up the SNMP agent	This must be done for each device	
5.	Physically connect the AlliedView NMS to the network	For any issues specific to Windows or Solaris, refer to their connectivity Guides.	
6.	Start the AlliedView NMS	On the NMS, select <i>Start ->AlliedTelesis-></i> <i><load_name> -> Start Client</load_name></i> . (If you did not set the NMS server as Autostart, you will have to select <i>Start Server</i> first.) When the NMS GUI appears, the only network that appears is the one the server is a member of.	Be sure the default user id and password for Rapier devices (friend, friend), iMAP devices (officer, officer) and the NMS (root, public) is changed.
7.	Use the Discovery Config- urator to Prepare for the Discovery Process	Select <i>Tools -> Discovery Configurator</i> to bring up the Discovery Configurator Win- dow. Then follow the tabs: - General Attributes - CLI Login - Protocol (always SNMP only) - Network and Node Discovery Refer to the Administration Guide, Section 3	The Discovery Configurator is used to configure the attributes of the discovery process, and so it is critical that these be set up correctly.
8.	Use the Security Adminis- trator	Set up NMS users with passwords and scope of control. Refer to the Administration Guide, Section 4.	

TABLE 8-1 Steps for a New AlliedView NMS with New Devices

Step	Details / Reference	Notes
9. Import Link Profiles	Create an excel spreadsheet and place it in <nms home="">\state. Refer to the Administration Guide, Section 6.7.3.</nms>	Since the physical link configu- ration for an existing network can be large and complex, the Network VLAN Manager can have an Excel spreadsheet of the physical links imported. This will populate the Physical Net- work map, and any existing Net- work VLANs that use those links will be configured.
10. Set Device Attributes	Refer to the Administration Guide, Section 5.	
11. Configure Applications	Refer to the Administration Guide, Sections 5 and 6.	With all devices discovered and being monitored, it is now possi- ble to configure applications such as VLANs, HVLANs, and Network VLANs.
12. Perform a AlliedView NMS Backup	Make a backup of both the AlliedView NMS file, the database, and devices Refer to the Administration Guide, Section 3.4, and Section 5.	Do this on a schedule to ensure whenever changes due to Steps 11 and 12 are captured and archived.

 TABLE 8-1 Steps for a New AlliedView NMS with New Devices (Continued)



9. Appendix A - Enabling Anonymous FTP

9.1 Overview

Use the following steps to enable anonymous FTP on the Backend Server. Refer to the AlliedView NMS Administration Guide for how this works.

9.2 Windows 2003

- 1. Control Panel -> Add/Remove Programs -> Add/Remove Windows Components
- 2. Select (without checking) Internet Information Services (IIS)

Note: For Windows 2003, Internet Information Services is under Application Server -> Details.

- 3. Click on Details
- 4. Check File Transfer Protocol Server, which will check its dependencies
- 5. Click Okay
- 6. Load the CD if prompted and enter the path $D:\ENGLISH\WIN2000\ADV_SERV\1386$

The default configuration will consist of:

- Anonymous access only, with passwords under Windows control
- Read access only
- Root is C:\inetpub\ftproot
- Logging is enabled

Write access has to be enabled. Other defaults may be modified. If the ftp root directory is modified, then it has to be added to the AlliedView NMS config file conf\AT_server.properties.

- 1. Control Panel -> Administrative Tools -> Internet Services Manager
- 2. Select the host
- 3. Select the "Default FTP Site"
- 4. Right click and select Properties
- 5. Select the "Home Directory" tab and enable Write access.
- Note: Currently, Step 5 is required for GenBand devices; otherwise GenBand backups to the backup directory will fail.

9.3 Windows 2008

- 1. Access the Control Panel.
- 2. In Control Panel Window, select Administrative Tools
- 3. In the Administrative Tools window, select Server Manager
- 4. In the Server Manager window, expand (if needed) **Roles Summary** and **Roles**, and then select **Add Roles**. Refer to the following figure.

Windows 2008

Action View Help			
⇒ 🖬 🔽			
Server Manager (NMSW2K8)	Server Manager (NMSW2K8)		
Features Diagnostics Configuration Storage	Get an overview of the status of	this server, perform top management tasks, and add or rem	ove server roles and features.
	Security Information		🔐 Go to Windows Firewall
	Windows Firewall:	Service not running	Configure Updates
	Windows Updates:	Download updates only, using Windows Update	47 Check for New Roles
	Last checked for undater:	11/12/2009 3:05 AM	Let Run Security Configuration Wizard
	Last installed undates	11/12/2000 2:12 DM	
	Last installed updates:	11/13/2009 2:13 PM	
	IE Enhanced Security Configuration (ESC):	On for Administrators On for Users	
	Roles Summary		Roles Summary Help
	Roles: 0 of 16 installed		So to Roles
			🙀 Add Roles 🛛 🛶 🛶 🛶
			Premove Roles
	Features Summary		Features Summary Help
	Features: 1 of 34 installed		👼 Add Features
	NET Framework 3.0 Features		Remove Features
	.NET Framework 3.0		
	LIDE IF		

FIGURE 9-1 Adding a Role

- 5. The Add Roles Wizard with an overview appears. Select Next.
- **6.** The Server Roles window appears. Select Web Server (IIS). You may get a pop-up to add required features. Refer to the following figure.

Add Roles Wizard		×
Select Se	erver Roles	
Before You Begin Server Roles	Select one or more roles to install on this server. Roles:	Description:
Progress Results	Add features required for Web Server (You cannot install Web Server (IIS) unless the required features: Windows Process Activation Service Process Model Configuration APIs	IIS)? res are also installed. Description: <u>Windows Process Activation Service</u> generalizes the IIS process model, removing the dependency on HTTP. All the features
	Why are these features required?	Add Required Features Cancel
	Web Server (IIS) Windows Deployment Services	
	< Previous	Next > Install Cancel

FIGURE 9-2 Adding Required Services for Web Server (IIS)

- 7. Select Add Required Features. The Web Server (IIS) tic box is now selected. Select Next.
- 8. The Introduction to Web Server (IIS) window reappears, where you can get additional information. Select Next.

9. In the Select Roles Services window, select FTP Publishing Service. A pop-up may appear for Required Role Services. Refer to the following figure.

Add Roles Wizard				X
Select Role Servi	ces			
Before You Begin Server Roles Web Server (IIS) Role Services Confirmation Progress Results	Select the role services to install for Web Server (IIS) Role services: Web Server Gommon HTTP Features Application Development Health and Diagnostics Security Performance Management Tools V IIS Management Console IIS Management Scripts and Tools Management Service HIS 6 Management Compatibility FTP Publishing Service FTP Perver FTP Perver FTP Perver FTP Perver	: Descrip File Tra and the You mig service downlow	tion: <u>alshing Service</u> includes the nsfer Protocol (FTP) Server FTP management console. IFTP publishing to allow users to upload and ad files.	ati
Add Roles Wizard Add You ca Role S	role services required for FTP Publish nnot install FTP Publishing Service unless the required rol ervices: eb Server (IIS) Management Tools ☐ IIS 6 Management Compatibility IIS 6 Metabase Compatibility	ning Service? e services are also installe Description: <u>Web Server (IIS)</u> provides nanageable, and scalable nirastructure. Add Required Role Service	d. a reliable, Web application	p
👔 🛈 Why are the	se role services required?		// p.d. <	Support

FIGURE 9-3 Adding Role Services

- 10. Select Add Required Role Services, then select Next.
- **11**. In the Confirmation window, select **Install**.
- 12. The Progress window appears, and when finished the Results window shows the installation has succeeded. Select Close.
- 13. Go back to the Server Manager window, and select the link WebServer (IIS).
- 14. In the Web Server IIS window, select FTP Publishing Service and Select Start. Refer to the following figure.

Windows 2008

Provides a reliabl	e, manageable	e, and scalable W	eb application inf	rastructure.		
Summary						
Events: None in the I	ast 24 hours					Go to Event Viewer
🕜 0 Events						Filter Events
Level	Event ID	Date and Time		Source		Properties
) System Services: 4	Running, 1 St	opped				🔅 Go to Services
) System Services: 4 Display Name	Running, 1 St	opped Service Name	Status	Startup Type	Monitor	Go to Services
System Services: 4 Display Name	Running, 1 St	opped Service Name apphostsvc	Status	Startup Type	Monitor Yes	Go to Services
System Services: 4 Display Name Application Host Help (FTP Publishing Service	Running, 1 St	opped Service Name apphostsvc MSFTPSVC	Status Running Stopped	Startup Type Auto Manual	Monitor Yes No	Go to Services Preferences Stop Start ←
System Services: 4 Display Name Application Host Help FTP Publishing Service IIS Admin Service	+ Running, 1 St ver Service re	opped Service Name apphostsvc MSFTP5VC IISADMIN	Status Running Stopped Running	Startup Type Auto Manual Auto	Monitor Yes No Yes	Go to Services Preferences Stop Start
) System Services: 4 Display Name Application Host Help FTP Publishing Service IIS Admin Service Windows Process Ac	Running, 1 St per Service re tivation Se	opped Service Name apphostsvc MSFTPSVC IISADMIN WAS	Status Running Stopped Running Running	Startup Type Auto Manual Auto Manual	Monitor Yes No Yes No	Image: Go to Services Image: Preferences Image: Stop Start Image: Nestart

FIGURE 9-4 Starting the FTP Publishing Service

- 15. Once the status is Running, click on Go to Services.
- 16. In the Services window, right click on FTP Publishing Services and select Properties.
- **17.** In the properties window, change the Startup Type to *Automatic* and select **Apply**. Refer to the following figure.

Services						Actions
🖏 Services						Services 🔺
FTP Publishing Service	Name 🔺	Description	Status	Startup Type	Log On As 🔺	More ETD Bubliching Country Desparation (NMEW2K9)
Stop the service Pause the service Restart the service	AlliedView NMS AlliedView NMS DB AlliedView NMS DB Application Experience Application Host Helper Service	AlliedView Processes Provides a	Started Started	Automatic Automatic Automatic Automatic	Local Syst Local Syst Local Syst Local Syst	General Log On Recovery Dependencies Service name: MSFTPSVC
Description: Enables this server to be a File Transfer Protocol (FTP) server. If this service is	Application Information Application Layer Gateway Service Application Management	Facilitates Provides s Processes i		Manual Manual Manual	Local Syst Local Serv Local Syst	Display name: FTP Publishing Service Description: Enables this server to be a File Transfer Protocol
stopped, the server cannot function as an FTP server. If this service is disabled, any services that explicitly depend on it will fail to start.	Background Intelligent Transfer S Base Filtering Engine Certificate Propagation CNG Key Isolation	Transfers F The Base F Propagate The CNG k	Started Started Started	Automatic (D Automatic Manual Manual	Local Syst Local Serv Local Syst Local Syst	Path to executable: C:\Windows\system32\inetsr\inetinfo.exe
	COM+ Event System COM+ System Application Computer Browser	Supports S Manages t Maintains a	Started	Automatic Manual Disabled	Local Serv Local Syst Local Syst	Startup type: Automatic
	Cryptographic Services COM Server Process Launcher Costop Window Manager Session	Provides fo Provides la Provides D	Started Started Started	Automatic Automatic Automatic	Network S Local Syst Local Syst	Service status: Started
	DHCP Client Diagnostic Policy Service Diagnostic Service Host Diagnostic Service Host	Registers a The Diagno The Diagno The Diagno	Started Started Started	Automatic Automatic Manual Manual	Local Serv Local Serv Local Serv	Start Stop Pause Hesume You can specify the start parameters that apply when you start the service from here. Figure 1 Figure 2 Figure 2
	Distributed Link Tracking Client Distributed Transaction Coordinator DNS Client	Maintains li Coordinate The DNS Cl	Started Started Started	Automatic Automatic (D Automatic	Local Syst Network S Network S	Start parameters:
	CEXtensible Authentication Protocol	The Extens Enables thi Host proce	Started	Manual Manual Manual	Local Syst Local Syst Local Serv	OK Cancel Apply

FIGURE 9-5 Setting Startup to Automatic

- **18.** Go back to the Web Server (IIS) window. The FTP Publishing Service should be set to Status=Started and Startup Type= Automatic.
- **19.** Restart the server.

20. Select Start > Administrative Tools > Internet Information Services (IIS) 6.0 Manager as shown in the following figure.

AlliedviewN		
 Server Manager Command Prompt Internet Explorer Notepad Windows Update Internet Information Services (IIS) Manager Internet Information Services (IIS) 6.0 Ma Ease of Access Center Windows Explorer 	Documents Computer Network Control Panel Default Programs Administrative Tools	Internet Information Services (IIS) Manager ISCSI Initiator Local Security Policy Memory Diagnostics Tool Reliability and Performance Monitor Security Configuration Wizard Server Manager Services Share and Storage Management Storage Explorer System Configuration Task Scheduler Windows Firewall with Advanced Security Windows Server Backup

FIGURE 9-6 Bring up IIS 6.0 Manager

21. The IIS 6.0 Manager window opens. Expand the tree in left panel to the Default FTP Site.

🕡 Internet Information Services (IIS) 6.0 Manager	_ 🗆 🗵
🕤 Eile Action <u>Vi</u> ew <u>W</u> indow Help	_8×
🗢 🔿 🖄 📷 💥 🗈 🙆 📑 📓 🖬 💂 🕨 🔳 🗉	
Name Path Statu: □ ↓ INTEROP-NMS-SP1 (local c Name Path Statu:	<u>s</u>
Default FTP Site	
	×

FIGURE 9-7 IIS 6.0 Manager

22. Right-click Default FTP Site, and select **Properties**. The *Default FTP Site Properties* window opens. In the Home Directory tab, check the Write checkbox, as shown in the following figure. Click **OK**.

Windows 2008

Default FT	P Site Prop	erties			? ×
FTP Site	Security Ac	counts Messages	Home Directory	Directory Security	İ,
The con	tent for this	resource should com A <u>directory locat</u> A directory <u>locat</u>	e from: ed on this comput ed on another cor	er nputer	
−FTP si L <u>o</u> ca	te directory - I path:	C:\inetpub\ftproot Read Write Log visits		Browse]
Direct O	ory listing sty UNI <u>X</u> ® M <u>S</u> -DOS ®	/le			
		ОК	Cancel	Apply	Help

FIGURE 9-8 Selecting Write Checkbox in Home Directory

23. In the IIS 6.0 Manager window, right-click **Default FTP Site**, and select **Permissions**. The following window opens.



FIGURE 9-9 ftproot Window

Windows 2008

24. Click Edit. The Permissions window opens. Select Users, and click the Write checkbox, as shown in the following figure.

Security
Object name: C:\inetpub\ftproot
Group or user names:
Screator owner
SYSTEM
Administrators (INTEROP-NMS-SP1\Administrators)
Users (INTEROP-NMS-SP1\Users)
Kan TrustedInstaller
A <u>d</u> d <u>R</u> emove
Permissions for Users Allow Deny
Read & execute 🔽 🗖 🛋
List folder contents
Read 🗹 🗖
Write 🔽 🗖
Special permissions
Learn about access control and permissions
OK Cancel Apply

FIGURE 9-10 Setting Write Permission for Users

25. Click OK, then click OK again.

9.4 Solaris

Configuring FTP on Solaris can be a complex and difficult task if your system has been altered from the original installation. On the other hand, it's a relatively straight-forward task if your system does not deviate from the default Solaris installation.

Due to variations among UNIX and Solaris systems, however, this procedure cannot be reliably automated. What follows is a procedure that can be followed on an **unaltered** system that will configure anonymous FTP service suitable for AlliedView NMS.

This procedure assumes the ftp root directory will be /opt/ftp. Shell commands to execute this procedure are provided at the end of this section. If your system has been altered from the original installation or /opt has not been mounted with enough memory to handle file transfers (100 MB), you will have to modify this procedure accordingly. FTP configuration is extensively documented in the Solaris man pages and on the web. For more information, options, details, and security considerations, see the man pages for in.ftpd or ftpd and ftpaccess or contact your system administrator.

Note: This procedure may require 30 minutes or more-depending on your particular Solaris installation and how much it differs from the default installation.

The AlliedView NMS will need read/write file access to the FTP pub directory and FTP clients (iMG/RG and GenBand) will need retrieve and upload server permissions.

Note: The following procedure assumes the ftp home directory and anonymous ftp root directory will be /opt/ftp. If you decide to use a different directory because of system constraints, then replace all occurrences of /opt/ftp with your directory name throughout the procedure.

9.4.1 Creating the Anonymous FTP Account

- 1. Begin the configuration procedure by logging in as root and creating the ftp account with the useradd command. (Shell commands are listed at the end of this section)
- 2. Set the /etc/passwd and /etc/shadow entries for anonymous usage. The ftp entry in /etc/passwd needs to look something like:

ftp:x:30000:30000:Anonymous FTP:/opt/ftp:/nosuchshell

- Note: The 30000 will be some number created by the useradd command and already in the file. Don't change it to 30000. Use the number already there, but change the text that follows the 30000.
- 3. The ftp entry in /etc/shadow should look like:

ftp:NP:6445:::::

9.4.2 Create the FTP Directory Tree

Now create the ftp directory tree, configure the ls command, copy shared libraries, and set file permissions.

1. Create the following subdirectories under the ftp root:

```
/opt/ftp
/opt/ftp/bin
/opt/ftp/pub
/opt/ftp/usr
/opt/ftp/lbin
/opt/ftp/lib
/opt/ftp/lib
```

Solaris

/opt/ftp/usr/lib

2. Set up the "ls" command for the anonymous user:

ln s /usr/bin/ls /opt/ftp/bin/ls

cp /usr/bin/ls /opt/ftp/usr/bin

3. Copy the following shared libraries to usr/lib (it's possible some of these libraries don't exist on certain versions of Solaris, but their functionality is still available in the other libraries that do exist):

```
/usr/lib/ld.so.1*
/usr/lib/libc.so.1*
/usr/lib/libdl.so.1*
/usr/lib/libmp.so.1*
/usr/lib/libnsl.so.1*
/usr/lib/nss_compat.so.1*
/usr/lib/nss_files.so.1*
/usr/lib/nss_files.so.1*
/usr/lib/nss_nis.so.1*
/usr/lib/nss_nisplus.so.1*
/usr/lib/nss_risplus.so.1*
/usr/lib/nss_risplus.so.1*
/usr/lib/nss_risplus.so.1*
/usr/lib/straddr.so*
/usr/lib/straddr.so.2*
```

4. Set file permissions to allow read-execute to all directories, read-only to the ls command, and read-write-execute to pub:

chmod 555 /opt/ftp/bin chmod 777 /opt/ftp/pub chmod 555 /opt/ftp/usr chmod 555 /opt/ftp/usr/bin chmod 111 /opt/ftp/usr/bin/ls chmod 555 /opt/ftp/usr/lib

9.4.3 Configure Upload Permission on Solaris 10

 For Solaris 10, give clients upload permission by adding the following 4 lines to the end of /etc/ftpd/ftpaccess:

uploadclass=anonusers * /pub yes ftp 30000 0660 dirs deleteyesanonymous overwriteyesanonymous renameyesanonymous

9.4.4 Test Anonymous FTP Service

Test the configuration by attempting to connect to the ftp service from a remote client, making a directory, uploading a file, list files, retrieving the file, deleting the file, and finally removing the created directory. Acceptable user names are ftp and anonymous. Almost anything will be an acceptable password.

9.4.5 Configure AlliedView NMS (if necessary)

AlliedView NMS will assume the ftp root directory is /opt/ftp. To specify a different ftp root, edit the FTP_ROOT entry in the AlliedView NMS config file conf/AT_server.properties.

9.4.6 Shell Commands

The following shell commands will configure anonymous FTP service suitable for AlliedView NMS on most Solaris installations. Due to variations in system administration from one system to another, this procedure cannot be guaranteed to work on all Solaris systems.

You are advised to create and configure the ftp account interactively in case errors occur.

```
#
 You must be logged-in as root to configure anonymous FTP
#
#
useradd ftp
cd /etc
#The following is ONE line
sed -e 's/^\(ftp:x\):\([0-9]\{1,\}\).*$/\1:\2:\2:Anonymous FTP:\/opt\/
ftp:nosuchshell/' passwd > passwd~
#
sed -e 's/^ftp.*$/ftp:NP:6445:::::/' shadow > shadow~
 Verify the settings before making them permanent.
#
#
more passwd~
more shadow~
#
#
 Make the verified settings permanent
#
 CAUTION: ANY ERRORS HERE MAY BE IMPOSSIBLE TO FIX.
#
#
chmod 660 /etc/passwd /etc/shadow
mv passwd~ passwd
mv shadow~ shadow
mv passwd~ passwd
chmod 440 /etc/passwd /etc/shadow
```

The rest of the shell commands, which also must be executed while logged-in as root, are listed in the file bin/AT_configure_ftp.sh. Any system-specific errors from these commands are typically harmless. In fact, on certain installations, some of the shared libraries are obsolete, so "file not found" errors will be expected. The last four commands in the file are to be used with Solaris 9 and 10, so skip them to use on Solaris 8.



10. Appendix B - Activating NMS Software License

10.1 Overview

To activate the NMS software license includes the following:

- The license key is not associated with the server, but associated with the customer who has registered the license.
- Allied Telesis will work with the customer to gather relevant information and determine what features the customer wants and the software package that is therefore needed.
- Licensing can include the following features:
 - whether the license is temporary (time limit)
 - a single or distributed server
 - the maximum number of nodes allowed (the default for the evaluation copy is 100 nodes)
 - allowing access to the Northbound Interface.
- The details of the license key are encrypted and kept in xml format as AT_License.conf in the Conf subdirectory. (The file is put there when the License Key Installer is run.)

Caution: This file must not be edited manually; otherwise the keys in the file will be invalid, and the AlliedView NMS could stop running.

The process of obtaining a license includes the following:

- 1. The customer works with Allied Telesis, which gathers the customer information.
- 2. Allied Telesis encodes the customer information and license privileges in a customer unique file, such as customername_I1932_A_NMS_N1000_NB_C5_KEY_UPD.
- 3. The customer receives the file and places it on the NMS server.
- 4. The customer uses the License Manger GUI to find this file and apply the license.
- 5. The status of the current (installed) license keys can be viewed using the key installer (top panel) or the Status Monitoring application.
- Note: All NMS customers prior to 10.0 will get a new 10.0 license key, and must use the above process. Otherwise, there is a time limit on how long the 10.0 features will function.

10.2 Installing a License (Using the License Key Manager)

The License Key Manager is included with the NMS release so that it can be used to apply the license key. The GUI is an improvement to the previous similar to existing license key tool, but the License Manager has more features and presents more information when installing the key.

As in previous license keys, the new key can be installed while the server is running without affecting other services. Some sections of the key will take effect immediately (e.g. node limit), and others will take effect after the next server restart.

When a new key is installed, it will overwrite a previous key. Also, the installed key will not be removable (i.e. there will be no tools to uninstall a key) but a new key can be created to reset the unwanted key to original or any other values.

Refer to the following figure, which shows the License Manager Tool.

	ation				
User Details:					4
Name:	Joh	n Smith			
Company:	We	stcom			=
Email:	Joh	n_Smith@We:	stcom.com		
Address:	. -				-
Description:	100	00 Nodes, RAE	NUS, 100 C	Clients	
Key Details:					
AlliedView NMS:	Status:	Licensed -	End date:	Not Restricted	
Nodes:	Status:	133/10000 -	End date:	Not Restricted	
File Name:	<u>.11000_A</u>	_NMS_SE_N10	000_NB_C1	100_FE50_FO_R_H	Key.upd
File Name: 🗍	<u>.11000_A</u>	_NMS_SE_N10	000_NB_C1	100_FE50_FO_R_H	Key.upd
File Name:	_11000_A	_NMS_SE_N10	000_NB_C1	100_FE50_F0_R_F	<ey.upd< th=""></ey.upd<>
File Name:	_11000_A	NMS_SE_N10	000_NB_C1	History	<ey.upd< td=""></ey.upd<>
File Name:	_11000_A	_NMS_SE_N10	000_NB_C1	100_FE50_FO_R_F	<ey.upd< td=""></ey.upd<>
File Name:	_I1000_A	_NMS_SE_N10	000_NB_C1	100_FE50_FO_R_F	<ey.upd< td=""></ey.upd<>
File Name:	<u>_I1000_A</u> one one n Done Done	_NMS_SE_N10	000_NB_C1	100_FE50_FO_R_F	<ey.upd< td=""></ey.upd<>
File Name:	<u>I1000_A</u> one n Done Done	_NMS_SE_N10	000_NB_C1	100_FE50_FO_R_F	<ey.upd< td=""></ey.upd<>
File Name:	I1000_A	_NMS_SE_N10	000_NB_C1	100_FE50_FO_R_F	Key.upd
File Name:	_I1000_A one one n Done Done omplete.	_NMS_SE_N10	000_NB_C	100_FE50_FO_R_F	<ey.upd< td=""></ey.upd<>

FIGURE 10-1 License Manager Tool - Release 12.0

The license key installation user interface has three main sections:

- Current License Information (Top): This section has information on the key that is already installed. It displays the license status including user information, product and all components being licensed.
- License File Selection (Middle): This section allows the user to select the license file to be applied. The license key file is expected to be on the server and contain the correct extension and the file chooser can be used to select a file from the file system mounted in the server.
- Note: By default, the Select File will go to the <NMS-Home> directory, and filter the display to show the License Update File types, as shown below.
| AlliedView NN | 15 License Manager | × |
|------------------------|------------------------------|-------------------|
| Look <u>i</u> n: 📑 i | AlliedView NMS | 6 C C 88 = |
| nwest_119 | 32_A_NMS_N1000_NB_C5_KEY.upd | |
| | | |
| File <u>N</u> ame: | | |
| Files of <u>T</u> ype: | License Update Files | • |
| | | Select Cancel |

FIGURE 10-2 Example .upd file to Select

• Installation Progress (Bottom): This section will display status of the current license installation and the information printed here will be very useful if the installation fails.

When the user clicks on the Select button (to place the file as the License Selection), and then the **Apply** button on the License Manager, the file is read and checked, then installed, and then verified. If there is an error during these steps, the installation will stop. If there are no errors, the file is stored at another location if needed later for recovery.

There is also a License Key History (Separate panel): This is launched by selecting the **History** button to display the history of all licenses that have been installed on the system in the past. Refer to the following figure. To Be Supplied

		Lic	ei.	ıse Histo	ory
Date: Wed Mar 03	16:52:27	7 EST 2010			Status: Completed Succes
File: C:\Document:	s and Set	tings\Admin	istr	ator\Deskt	op\ATLR_11000_A_NMS_SE_N10000_1
User Details:					
Name:	Johr	n Smith			
Company:	We:	stcom			
Email:	Johr	1_Smith@W	7es	tcom.com	
Address:	76				
Description:	100	00 Nodes, R	AD	DIUS, 100 C	Clients
Key Details:					
AlliedView NMS:	Status:	Licensed	•	End date:	Not Restricted
Nodes:	Status:	133/10000	-	End date:	Not Restricted
Northbound:	Status:	Licensed	7	End date:	Not Restricted
Clients:	Status:	1/100	-	End date:	Not Restricted
Frontend:	Status:	1/50	-	End date:	Not Restricted
Failover:	Status:	Licensed	7	End date:	Not Restricted
RADIUS:	Status:	Licensed	÷	End date:	Not Restricted
Version Details:					
Release:	Allie	dView NMS	12	2.0	
Version:	NM	S_R12.0_20	10	_02_24_210	05_GM
4					
			_	1	
				Close	

FIGURE 10-3 License History

10.2.1 Applying the License -Steps

Once the license is delivered to you it must be copied to the NMS server. This key may be applied to a running NMS server. Some parts will take effect immediately, and others will take effect after a system restart.

Note: This procedure must be run on the NMS Server with Administrator (W2003 or W2008) or root (Solaris) privileges.

10.2.1.1 Windows

- 1. Copy the license activator key (<filename>.upd) on to the NMS server directory
- 2. Bring up the File Update Tool Form.



10.2.1.2 Solaris

- 1. Copy the license activator key (<filename>.upd) on to the NMS server directory.
- 2. Change to the <NMS-home>/bin directory.
- 3. Run./AT_LicenseKeyInstaller.sh

10.2.1.3 Apply the License

For either system, the License Manager appears, as shown in the following figure.

🔤 Allied View NMS	License Mar	nager				
Current License Info	rmation					
User Details:						^
Name:	John Smith	L				
Company:	Allied Teles	sis Inc.				=
Email:	info@allied	telesis.com				
Address:	920 Main (Campus Dr. S	te. 420, Ralei	igh, NC 27	7606	
Description:	This is the	trial key				
Key Details:						
AlliedView NM	S: Status:	Temporary	- End date:	06-30-2	008	
Nodes:	Status:	30/1000	- End date:	Not Res	tricted	-
Enter the name of	the license	file provided	or use the Se	lect File bu	itton belo	ow to locate it
Enter the name of File Name:	gram File	file provided sVAllied Teles	or use the Se yn\AlliedView I	lect File bu NMSVAT_LI	itton beld icense_K	ow to locate it
Enter the name of File Name:	t he license gram File:	file provided sVAllied Teles	or use the Se yn'AlliedView I	lect File bu NMSVAT_LI Histor	itton belo icense_k	ow to locate if (ey.upd) Select File
File Name:	the license	file provided sVAllied Teles	or use the Se yn\AlliedView I	lect File bu NMSVAT_LI Histor	itton belo icense_k	ow to locate it (ey.upd Select File
File Name: File Name: Installation Progress Reading file Dor	the license	file provided sVAllied Teles	or use the Se	lect File bu NMSVAT_LI Histor	itton belo icense_k	w to locate it (ey.upd Select File
Installation Progress Reading file Dor	the license	file provided	or use the Se yn\AlliedView I	lect File bu NMSVAT_LI Histor	icense_k	ow to locate it (ey.upd
Enter the name of File Name: Installation Progress Reading file Dor /erifying license Applying license	the license	file provided stAllied Teles	or use the Se yn/AlliedView I	lect File bu NMSVAT_Li Histor	rtton belo icense_k y	ow to locate if (ey.upd) Select File
Inter the name of File Name: Reading file Dor /erifying license Applying license Applying configures	the license	file provided stAllied Teles	or use the Se	Iect File bu	itton bela icense_K y	w to locate if (ey.upd) Select File
Installation Progress Reading file Dor Verifying license Applying license Applying license Applying license	the license gram File: Done Done Done tion Done Done	file provided stAllied Teles	or use the Se	lect File bu	itton belo icense_K	ow to locate if
Installation Progress File Name: Installation Progress Reading file Dor Verifying license Applying license Applying configura Validating license. License installatio	the license gram File: Done Done tion Done Done n complete.	file provided stAllied Teles	or use the Se ynVAlliedView I	lect File bu	rtton belo icense_K y	ow to locate if (ey.upd
Enter the name of File Name: Installation Progress Reading file Dor Verifying license Applying configura Validating license. License installatio	t he license gram File: gram File: Done Done tion Done Done n complete.	file provided stAllied Teles	or use the Se	lect File bu	itton belo icense_K y	ow to locate if
Installation Progress Reading file Dor Verifying license Applying license Applying license License installatio	t he license	file provided	or use the Se	lect File bu	atton belo icense_k y	w to locate if

FIGURE 10-4 File Update Tool Form

- 1. Use the **Select File** to locate the License.upd file
- 2. Select Apply to install the license.
- 3. When the success message is received, select Close to close the window.



11. Appendix C - Client Limitations on Dual NIC Server on Isolated Networks

11.1 Overview of Configuration and Limitation

The NMS server cannot provide client-side access to the secondary IP interface on a dual-NIC server when the interfaces reside on isolated networks. (The underlying Java RMI objects contain call-back references to the primary IP only, not the secondary.). Therefore, clients establishing connectivity on the secondary IP interface will receive RMI callback address references to the primary side, which is unreachable from that client in the secondary network. Refer to the following figure.



FIGURE 11-1 Application Client on Secondary Network Cannot Access Server

11.2 Solutions

11.2.1 A - Single IP Bridge to Primary Interface

Note: This solution will work where 100% isolation is not required by the customer.

The solution requires the creation of a pass-through from the secondary network to the primary IP address of the NMS server. Only the primary IP of the NMS server should be allowed to route from the secondary, minimizing a breach in network security.

An advantage of this solution is that it is a one-time network reconfiguration and does not require any on-going modifications to the NMS server or new client machines.

The disadvantage is that it provides a potential network security breach from the secondary network to the NMS server.

Refer to the following figure.

Solutions



FIGURE 11-2 Solution A - IP Bridge to Primary Interface

11.2.2 B - NMS Server and Client Routing Configuration

This solution requires modifications to the NMS server and client machines and (optionally) separate DNS server ers on each of the isolated networks. The modifications on the NMS server force the RMI object to be created with hostname as opposed to IP address callbacks. The client must reconcile this hostname to the proper NMS server IP interface either by a DNS look up or its own internal routing table.

An advantage of this solution is that it maintains the isolated network configuration.

The disadvantage is that it requires the routing tables of the client machines to be modified in order to reconcile the network-dependent hostname, or it requires the separate DNS servers that reconcile the hostname to reconcile to different IP addresses depending on the network in which they reside.

Refer to the following figure.



FIGURE 11-3 Solution B - NMS Server and Client Configuration

11-4 AlliedView NMS Installation Guide (Appendix C - Client Limitations on Dual NIC Server on Isolated Networks)